

RENOIR STAFFING SERVICES, INC.

3710 Grand Avenue, Oakland, CA 94610

An integral part of our Program for Employee Relations and Customer Service (PERC) is the Job Satisfaction Evaluation. This evaluation is used to monitor the performance of our coordinator who place our employees on assignment. In addition, this evaluation is used to target areas for improvement. Please take a moment to fill out this evaluation. Your candor and honesty will provide us with the continuing guidance that we need to increase the level and quality of service that our company offers. Many thanks for your time and help.

Employee Satisfaction Evaluation

Please rate your assignment in each of the categories below. Circle your response.

Customer Name
Job Title

Start Date
Last Evaluation

Staff Courtesy	100 95 90 <i>very attentive</i>	85 80 <i>generally</i>	75 70 <i>somewhat</i>	65 60 <i>inattentive</i>
Assignment Description	100 95 90 <i>very accurate</i>	85 80 <i>generally accurate with minor details missing</i>	75 70 <i>several important details missing</i>	65 60 <i>significantly different than was described to me</i>
Working Conditions	100 95 90 <i>very comfortable, clean and safe</i>	85 80 <i>generally comfortable and safe</i>	75 70 <i>some problems with cleanliness and/or safety</i>	65 60 <i>dissatisfied with the working conditions on this assignment</i>
Paycheck	100 95 90 <i>very timely and accurate</i>	85 80 <i>usually on time, have experienced minor problems</i>	75 70 <i>sometimes on time with several problems</i>	65 60 <i>seldom on time and almost always incorrect</i>
Performance Follow Up	100 95 90 <i>frequently receive feedback</i>	85 80 <i>generally receive feedback</i>	75 70 <i>sometimes receive feedback</i>	65 60 <i>seldom receive feedback</i>
Skill Usage	100 95 90 <i>frequently matches my skills to assignment</i>	85 80 <i>usually matches my skills to assignment</i>	75 70 <i>slightly matches my skills to assignment</i>	65 60 <i>seldom matches my skills to assignment</i>
Overall Satisfaction	100 95 90 <i>excellent</i>	85 80 <i>very good</i>	75 70 <i>average</i>	65 60 <i>poor</i>

Would you recommend our service to your friends?

Yes

No

Please feel free to comment on _____
any suggestions you feel would _____
improve this job assignment _____

Signature and date _____

Please fax back to 510-835-0352